



Terms and Conditions: Singtel Music x JBL Giveaway Lucky Draw

This Singtel Music x JBL Lucky Draw (“Lucky Draw”) is conducted by Singnet Pte. Ltd. (“Singnet”).

By registering or taking part in this Lucky Draw, all persons participating herein (the “Participant(s)”) agree to be bound by these Lucky Draw Terms and Conditions.

1. The Giveaway is open to all individual Singapore citizens and residents of the Republic of Singapore who are Singtel postpaid subscribers who subscribe to a Singtel Music (Spotify Premium) 12-month contract on the Singtel Music Spotify website (www.singtel.com/spotify) during the Promotional Period. By participating in the Giveaway, you represent and warrant that you have met the eligibility criteria set out under these Giveaway Terms and Conditions.

2. The promotional period runs from 1 December 2018 till 15 December 2018, both dates inclusive (the “Promotional Period”).

3. Participation is by successfully completing at least one (1) subscription of Singtel Music (Spotify Premium) 12-month contract on the Singtel Music Spotify website (www.singtel.com/spotify) within the Promotional Period with the use of the promo code “JBL99CENTS”. This promotion is not transferable.

4. Only entries that are completed, as deemed by Singnet Pte. Ltd. and its authorized employees and officers, will be eligible.

Participants must comply at all times with the terms and conditions governing their use of their Singtel Postpaid Customer Account and their Singtel Music Premium Account, including, but not limited to, the Singtel Music Terms and Conditions which may be accessed at music.singtel.com/tnc.

(a) Employees of the Digital Mobile division of the Singtel Group of Companies and its appointed advertising, media and auditing agencies are not eligible for the Promotion.

5.5 individuals will be randomly selected from the total signups during the Promotional Period through a computerised system during the Lucky Draw, and the prize winners (individually a “Winner”) will be contacted via phone call and/or SMS (the “Notification”).

5A. Singnet reserves the right to amend terms and conditions without prior notice. The draw for the winners will be conducted by 31 December 2018 (“Draw Date”) (or such other date or time as Singnet may determine at its sole and absolute discretion) at 31 Exeter Road, #01-00, Atrium Singapore 239734.

The following prizes (each a “Prize”) are available to be won:

Five (5) JBL Reflect Aware Noise Cancelling Headphones



The Winners agrees to be bound by any terms and conditions applicable to the Prize imposed by Singnet and/or its partners. Winners will be notified via SMS and/or phone based on the submitted contact details (Singtel postpaid mobile number subscribed to Singtel Music) by 31 December 2018 (or such other date or time as Singnet may determine at its sole and absolute discretion) to redeem the prizes and must do so within the redemption period stated on the top banner of music.singtel.com website.

Winners shall ensure that they remain contactable at all times. If Singnet fails to contact any winner for any reason whatsoever, it shall at its discretion elect to determine another winner in accordance with the Lucky Draw mechanism. In the event that a winner fails to comply with any other instruction or condition specified by Singnet, the prize will be forfeited at the sole and absolute discretion of Singnet, and the Winner shall not be entitled to any compensation for the same.

6. Prize(s) won are not transferable, or exchangeable or redeemable for cash. Winners are responsible for collecting in person any prize(s) won. Winners will be advised of the date(s), time(s) and venue(s) for the collection of prize(s) separately.

7. Strictly no refund will be allowed for all qualifying transactions made during the Promotional Period.

If however a refund is, in Singnet's sole discretion, allowed, such purchase will not be entitled to any entry in the Giveaway or any Prize redeemed by a Winner who has obtained a refund on his purchase shall be deemed null and void and the Winner shall be liable to return the unused Prize to Singnet or pay Singnet the equivalent value of any used Prize. Winners will be required to submit personally the following verification documents to be eligible to collect any prize: NRIC and proof of ownership of Singtel Music Account (Spotify Premium). The award of prizes shall be subject to verification to the full satisfaction of Singnet.

8. Singnet's decision on all matters relating to this Giveaway will be final, binding and conclusive on all persons participating in this Giveaway, and no correspondence will be entertained.

9. Where prizes contain a specified validity period during which it should be utilized, no requests for extensions or replacements whatsoever will be entertained. Singnet is not an agent of the merchant(s) supplying the Prizes. Singnet makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the Prize(s) and assumes no liability or responsibility for the acts or omissions of the merchant(s) or any non-performance or defects in the Prize(s). Each Winner shall collect his/her Prize by 31 December 2018 (or such other date or time as Singnet may determine at its sole and absolute discretion) at the venue designated by Singnet and the Winners shall comply with

Singnet's instructions for the purposes of the Giveaway. Prizes which remain unclaimed shall be conclusively forfeited by such participant, and such forfeited prize shall be dealt with at Singnet's discretion in accordance with applicable laws. Singnet is under no obligation whatsoever to disclose the identity of the Winners or to publish the same for any reason at any point of time. Singnet reserves the right to replace or substitute the Prize with any item of equivalent or similar value, without prior notice or reason. The prizes may be subject to additional terms and conditions, and the participant agrees to comply with all terms and conditions applicable to the prizes.



10. Any trademarks, graphic symbols, logos or intellectual property contained in any materials used in connection with this Giveaway, in particular that relating to the prizes, are the property of their respective owners. Singnet and its affiliates and contractors are not affiliated with, or endorsed or sponsored by, such owners and their relevant affiliates. Any dispute about the quality, merchantability, and fitness and purposes of the goods and services or for any other matter must be resolved directly with the provider of such goods and/or services and under no circumstances whatsoever shall Singnet be responsible for the same. Singnet will not be responsible for any taxes or fees which are incurred from the prizes.

11. To the maximum extent permitted by law, each participant agrees that Singnet, its respective affiliates, subsidiaries, advertising and promotions agencies, and their respective officers, directors, and employees (the "Relevant Organisers") shall not be liable for loss, claims or damage of any kind arising out of or in connection with participating in this Giveaway, the participants' acts omissions or negligence, and/or from the acceptance or use/misuse of the prize awarded. Each participant agrees to waive and release the Relevant Organisers from the above-mentioned claims and liabilities.

12. To the maximum extent permitted by law, each participant agrees to indemnify each of the Relevant Organisers from any losses, damages, costs, expenses, claims or liabilities of any kind arising in connection with his participation in the Giveaway.

13. Singnet may at its sole discretion modify these terms and conditions, make prize substitutions or cancel this Giveaway without prior notice to any person.

14. No participant shall, or procure another person to, (i) tamper with the registration process or the operation of the Giveaway or the relevant app store, (ii) participate in the Giveaway in any manner which creates or may create an anomaly in the operation of the Giveaway, and/or (iii) breach these Giveaway Terms and Conditions, or any other applicable law or regulation. Singnet reserves the right to disqualify any participant or winner, in such manner Singnet deems fit, without giving notice or reason, and without any liability to such participant or winner. Singnet reserves the right to pursue legal action against any person which it believes has undertaken fraudulent activities or other activities harmful or prejudicial to this Giveaway.

16. If any part of the Giveaway Terms and Conditions is held to be unenforceable or illegal, such illegal or unenforceable part shall be severed from the Rules without affecting the validity of the remaining Giveaway Terms and Conditions.

17. This Giveaway and the Giveaway Terms and Conditions shall be governed by Singapore law and each participant agrees to submit any claim, dispute or controversy to the exclusive jurisdiction of the courts of the Republic of Singapore.